



*Introducing*  
**MSS**  
**“PATIENT FIRST”**  
**The Most Affordable**  
**Computerised ED System**  
developed by MSS for all Hospitals

The Patient First Emergency Department Management System has been specifically designed to provide effective support for the treatment of patients. Enabling clinicians, nurses and reception staff to input information quickly and easily, giving instant access to previous attendances and current patient information. Triage nurses fast track the most urgent cases, meanwhile keeping track of their progress through the system and department by means of the Patient Tracker function. The system conforms to the latest patient charter requirements and may run as a stand-alone product or interfaced to the hospitals PAS system.

**Key Features and Benefits of the System:-**

- Patient Registration with access to local ED database, local or remote PMI database and postcode search to assist with patient identification.
- Full Triage facilities with optional Manchester Triage processing.
- Patient Location tracking with access to past history and stored electronic patient documents.
- Customised Emergency Department patient documentation & patient identification labels. All documentation may be designed by the user with different document designs used for separate Hospital/MIU sites within a single system.
- Extensive clinical information coding, with facility to map to a choice of three equivalent codes for Hospital mapping & CMDS extract purposes.
- Extensive enquiry facilities, including retrieval of electronic patient notes.
- Patient Clinic appointment management subsystem.
- Comprehensive input prompting & help text.
- Department “White Board” facility with enhanced patient information display.
- Clinician information input for investigation, treatment and diagnosis with efficient ‘drag & drop’ functionality.
- Radiology, Pathology and Cardiology requests, which may be electronic if appropriate facilities, are available.

- Support for patient document scanning and import of digital camera images.
- Full support for effective collection of patient timing information together with warning prompts to assist in the efficient treatment of patients within the national guidelines.
- Processing and management of electronic patient order communications, if appropriate Hospital Department facilities exist.
- Effective support for patient discharge including clinical prompts, advice leaflets and discharge letters. When applicable, patient admission support to Hospital PAS.
- Full support for the processing of Hospital Admissions within the Emergency Department environment e.g. CDU, observation ward. The ADT (Admission Discharge and Transfer) functions are embraced within the easy to use 'drag and drop' Patient First whiteboard.
- Comprehensive reporting facilities including current ESC recommendations. User definable reports are provided.
- The Patient First Emergency Department System is designed to support both large and small Emergency Departments. It may also be used in a Multi-site environment and MIU situations.
- Patient Care Pathway design and printing is supported.



**For more information please enter your details below and return this form**

Name and Title: \_\_\_\_\_

Hospital Name: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_

Telephone: \_\_\_\_\_ Fax: \_\_\_\_\_

**Send to:- Patient First Sales  
MSS Management Systems Services Ltd  
Mitre Court  
16 Commercial Road  
Poole  
Dorset BH14 0JW**

**Fax To:- 01202 736604**

**MSS MANAGEMENT SYSTEMS SERVICES LTD**  
Mitre Court 16 Commercial Road Poole Dorset BH14 0JW  
Tel 01202 715105 Fax 01202 736604  
[www.mss-group.co.za](http://www.mss-group.co.za)